

# **RESUME**

**PRATISH RAJ**

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Phone no: 9561750833

## **Objective**

To be in a relevant working situation that maximizes my gifts and calling. To be a part of a team of the highest caliber. To be involved in a Ministry that is doing things with great excellence to further the service to Society.

What drives me in ministry is the opportunity to help others become quality contributors in ministry roles. Things that bring joy to my heart include: seeing others come to Christ and using their gifts in ministry.

## **Key Competencies**

1. Team Player
2. Drive for results and exceed expectation against targets assigned consistently
3. Strong communication and written skills
4. Self driven and motivated
5. Capability to accept and tackle challenges in any kind of environment

## **Total Years of Experience: 9 Yrs**

### **24<sup>th</sup> May'04 -28<sup>th</sup> Dec'04 Millennium Intech**

Sr. Customer Service Representative.

## **Responsibilities**

1. Responsible for achieving daily and weekly sales targets.
2. Best practice sharing.

## **Jan'06 – April'06 De Penning & De Penning**

Event Management Coordinator.

### **Responsibilities**

Responsible for managing the 150<sup>th</sup> year celebration of De penning & De Penning  
Organized the movement of employees from the different branches in India and finally the event was a big success.

1. Facilitating various groups of people through different mediums.
2. Managing event and ensuring they start and complete on time.

## **29<sup>th</sup> April'08 – 29<sup>th</sup> April'09 Accenture**

Sr. Customer Service Representative.

### **Responsibilities**

1. Responsible for achieving daily and weekly sales targets.
2. Best practice sharing.
3. Helping the new comers in the team and floor understand the process well and believe in the product.
4. Organized team building activities and team outings planned

### **Achievements**

1. Received "*Excellence in Customer Satisfaction*"- (CD Honors) on the 10<sup>th</sup> dec'08  
For consistently hitting a 100% Customer Satisfaction Parameter.
2. Was Awarded the "*Número Uno Award*" on the 9<sup>th</sup> Jan'09 by the Accenture India BPO Lead, Mr. P.G Raghuraman. The award is also known as the "*Summit Award*"

### **Summit Award Appreciation**

"Pratish has joined Accenture less than 6 months ago and has set challenging

Performance against a lot of tenure guys on the floor. He has closed at a sales

Conversion of 90% for the month of January 09 against target of 27%... He has also

Built a very healthy competition within the team and has helped improving the

Overall team performance".

**Person to Person Institute of Christian Counselling ( Hyderabad )**

**1<sup>st</sup> April'10 – 1<sup>st</sup> June '11**

**Job Profile : Training Coordinator**

**Responsibilities**

- 1) Making sure that we plan seminars in the given region keeping in mind the Faculty.
- 2) Getting the ground work done in terms of Venue, food, Travel for Faculty etc.
- 3) Keeping in constant touches with hopeful participants and encourage them to attend the seminars.
- 4) Getting the Binders and other resource material printed and shipped to the seminar.
- 5) Working alongside Churches, Schools, Colleges and other Christian organizations To chalk out seminars best suited for them.
- 6) Anchoring the seminars held in parts of India.
- 7) Teaching and Facilitating at the seminars.
- 8) Sending Feedback to the Faculty based on the Faculty evaluation done by the participants after the seminar gets over.
- 9) Doing a written and verbal Review with the Participants at the end of the seminar.
- 10) Making presentations to various organizations, secular and Christian about the Role of the Ministry and try to get New Seminars/Workshops to happen.

**Currently employed.**

**Languages**

- ✓ Spoken: English, Hindi, Tamil and Malayalam
- ✓ Written: English & Hindi.

**Personal Information**

D.O.B	1 <sup>st</sup> September 1983
Fathers Name	Colonel A Amrit Raj (Retd)
Permanent Address	E9, Adishri Apts, 32 Kothari road, Nungambakkam, Chennai - 500032
Interests and activities	Music, Traveling, Meeting and Interacting with new people to make a Difference.

**Declaration**

The Above information furnished by me is true to the best of my knowledge and given an opportunity I will prove to be sincere towards all my responsibilities and activities entrusted to me with great enthusiasm and commitment.

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Date: 25/01/2013  
Place: Mumabi

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